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QUESTION & ANSWER



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**Exam : PMI-PMP**

**Title : Project Management  
Professional v5**

**Version : DEMO**

1.A project sponsor informs a project manager that even though a completed project was on schedule, within budget, and met scope requirements, the customer is dissatisfied with the final product.

What should the project manager have done to avoid this?

- A. Scheduled more meetings while developing the quality management plan.
- B. Implemented the ishikawa diagram tool.
- C. Ensured deliverables fulfilled the requirements outlined in the quality control measurements.
- D. Completed the requirements traceability matrix.

**Answer: D**

2.A vendor communicates that the delivery of a project item will be delayed by two weeks.

What should the project manager do?

- A. Conduct a variance analysis.
- B. Implement the Perform Integrated Change Control process
- C. Review the contract clause for liquidated damages
- D. Identify a way to conduct schedule compression.

**Answer: C**

3.A customer is surprised about a change made to a deliverable. The project manager explains that this change was communicated via email, and that there is a possibility that the email has not yet been read

What should the project manager have done differently?

- A. Ensured that the communication cycle was completed, and asked the customer to confirm receipt of the information
- B. Developed the communications management plan
- C. Sent a follow-up email to determine if the customer read the first email, and obtained a read confirmation
- D. Called rather than emailed the customer with all details, and asked them to send a confirmation.

**Answer: B**

4.While reviewing project documentation, a project manager discovers that modification were made without proper approvals.

What should the project manager do next?

- A. Review the requirements management plan.
- B. Review the change management plan.
- C. Escalate the issue to the project management office (PMO).
- D. Escalate the issue to the project sponsor.

**Answer: B**

5.A project management office (PMO) assigns a resource to a project To what should the project manager refer to evaluate this resource?

- A. Expert judgment
- B. Resource requirements
- C. Resource management plan
- D. Responsible, accountable, consult, and inform (RACI) matrix

**Answer: C**

