# HIGHER QUALITY BETTER SERVICE

## CERTTREE

## **QUESTION & ANSWER**



Exam : PEGAPCSA85V1

Title : Pega Certified System

Architect (PCSA) version 8.5

**Version**: DEMO

1. You are configuring an external data source using the Integration Designer. You have the REST, Dev, Stage, and Prod endpoint URLs, and a name for the data source.

What other information do you need to configure the external data source?

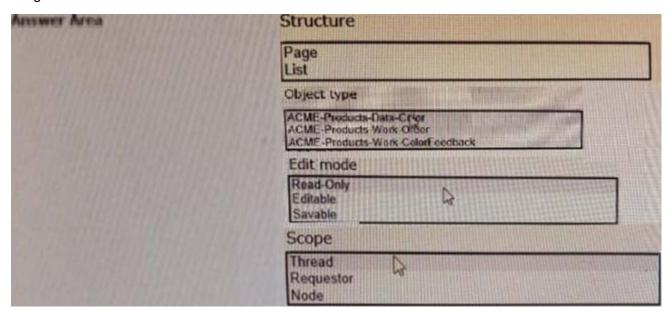
- A. The name of the database where the source data is stored
- B. The data views using the external data source
- C. A plan for mapping the data and REST response fields
- D. A backup endpoint URL if the configured URL refuses to connect

Answer: D

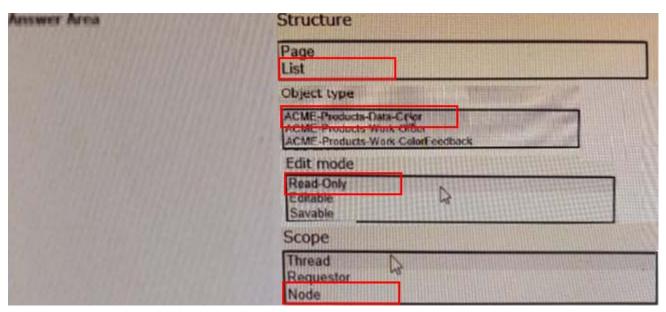
### 2.HOTSPOT

A door manufacturer offers a finite list of colors on all its doors. As part of the order, customers can select the color of the door.

Select the data page definition configuration settings to source a color drop-down list to minimize memory usage.



#### Answer:



3.A manager requests a report that contains the following columns: Create Date, Case ID, Create Operator, and Work Status. You must sort the cases so the case with the most recent create date appears at the top of the list and descends in order.

How do you design the report definition to support this requirement?

- A. Add a filter condition where Create Date is greater than the current date.
- B. Make the Create Date the first column in the report.
- C. Select Highest to Lowest sort type for Create Date.
- D. Select Lowest to Highest sort type for Create Date.

Answer: C

4. You are creating a case type to process job applications for a large corporation. Job applications for security positions require a physical assessment in addition to the standard criminal background check. The physical assessment can occur before or after the background check.

How do you configure a case type to achieve the required behavior?

- A. Create a process for the physical assessment that is followed by a process for the background check.
- B. Create a process for the physical assessment that is parallel to the background check process.
- C. Create a process on one stage for the background check and a process on another stage for the physical assessment.
- D. Create a process for the background check and an optional process for the physical assessment.

Answer: B

- 5. The business process for an automobile insurance claim consists of the following phases:
- \* Submission: The customer contacts a customer service representative (CSR) to file the claim.
- \* Review: An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs.
- \* Repair: A third patty performs the repairs on each vehicle, communicating with the adjuster and customer as necessary.
- \* Verification: After each vehicle repair, the adjuster closes the claim.

According to Pega best practices, which phase can you implement as a child case?

- A. Review
- B. Verification
- C Repair
- C. Submission

Answer: C