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QUESTION & ANSWER



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**Exam** : **MB-900**

**Title** : Microsoft Dynamics 365  
Fundamentals

**Version** : DEMO

1.DRAG DROP

Match each tool to its task. NOTE: Each correct match is worth one point.

**Tools**

- Microsoft PowerBI
- Microsoft Visual Studio
- Microsoft PowerApps

**Answer Area**

Task	Tool
Configure dashboards.	tool
Manage test automation.	tool
Deploy models.	tool
Integrate data sources.	tool

Answer:

**Tools**

- Microsoft PowerBI
- Microsoft Visual Studio
- Microsoft PowerApps

**Answer Area**

Task	Tool
Configure dashboards.	Microsoft PowerBI
Manage test automation.	Microsoft Visual Studio
Deploy models.	Microsoft Visual Studio
Integrate data sources.	Microsoft PowerApps

2.DRAG DROP

You need to create a new Dynamics 365 application that limits users to viewing only customer accounts. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

- Go to the Office 365 admin center.
- Create a new PowerApp app.
- Add components to the app.
- Save the app.
- Publish the app.
- Add flows to the app.

**Answer area**

Answer:

**Actions**

- Go to the Office 365 admin center.
- Create a new PowerApp app.
- Add components to the app.
- Save the app.
- Publish the app.
- Add flows to the app.

**Answer area**

- Create a new PowerApp app.
- Add components to the app.
- Save the app.
- Publish the app.

**3.DRAG DROP**

A company wants to automate functions performed by some of its departments. You need to select the appropriate Dynamics 365 application for each function.

Which applications should you select? To answer, drag the appropriate applications to the correct functions. Each application may be used once, more than once, or not at all. You may need to drag the split bat between panes or scroll to view content. NOTE: Each correct selection is worth one point.

<b>Applications</b>	<b>Answer Area</b>	<b>Application</b>
Dynamics 365 for Sales	<p><b>Function</b></p> <p>Support takes incoming calls for defective products and assigns them to the correct groups.</p> <p>Business development managers need to track progress on potential clients.</p> <p>A system sends emails and product literature to current and potential customers.</p> <p>A system enables technicians to check which supplies are on their trucks as well as which supplies are at the main location.</p>	
Dynamics 365 for Customer Service		
Dynamics 365 for Field Service		
Dynamics 365 for Marketing		

**Answer:**

<b>Applications</b>	<b>Answer Area</b>	<b>Application</b>
Dynamics 365 for Sales	<p><b>Function</b></p> <p>Support takes incoming calls for defective products and assigns them to the correct groups.</p> <p>Business development managers need to track progress on potential clients.</p> <p>A system sends emails and product literature to current and potential customers.</p> <p>A system enables technicians to check which supplies are on their trucks as well as which supplies are at the main location.</p>	Dynamics 365 for Customer Service
Dynamics 365 for Customer Service		Dynamics 365 for Sales
Dynamics 365 for Field Service		Dynamics 365 for Marketing
Dynamics 365 for Marketing		Dynamics 365 for Field Service

4.You need to select a Dynamics 365 for Customer Engagement application to help your organization effectively track, manage, and deliver project-based services.

Which application should you select?

- A. Customer Service
- B. Field Service
- C. Project Service automation

D. Sales

**Answer: C**

**Explanation:**

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/project-service/overview>

5.HOTSPOT

You are determining whether to deploy Dynamics 365 for Retail or Dynamics 365 for Finance and Operations. You need to identify the capabilities of each application.

Which capabilities does each application support? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Capability	Supported product or products			
Receive app model updates seamlessly without recompiling or merging with customizations.	<table border="1"> <tr><td>Dynamics 365 for Retail only</td></tr> <tr><td>Dynamics 365 for Finance and Operations only</td></tr> <tr><td>Dynamics 365 for Retail and Dynamics 365 for Finance and Operations</td></tr> </table>	Dynamics 365 for Retail only	Dynamics 365 for Finance and Operations only	Dynamics 365 for Retail and Dynamics 365 for Finance and Operations
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Receive retail channel component updates seamlessly without merging with customizations.	<table border="1"> <tr><td>Dynamics 365 for Retail only</td></tr> <tr><td>Dynamics 365 for Finance and Operations only</td></tr> <tr><td>Dynamics 365 for Retail and Dynamics 365 for Finance and Operations</td></tr> </table>	Dynamics 365 for Retail only	Dynamics 365 for Finance and Operations only	Dynamics 365 for Retail and Dynamics 365 for Finance and Operations
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**Answer:**

**Answer Area**

Capability	Supported product or products			
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**Explanation:**

References:

<https://docs.microsoft.com/de-de/dynamics365/unified-operations/retail/dev-itpro/choose-deployment>