HIGHER QUALITY BETTER SERVICE

# CERTTREE

## **QUESTION & ANSWER**



## Exam : C\_S4CSV\_2208

Title:SAP Certified ApplicationAssociate - SAP S/4HANACloud (public) - ServiceImplementation

### Version : DEMO

1.According to the General Data Protection Regulation (GDPR) laws, when are SAP customers considered data controllers?

- A. When they use SAP cloud applications
- B. When they extract legacy data in preparation for migration
- C. When they engage other businesses in the European Union
- D. When they request implementation of a cloud solution

#### Answer: A

2.What is a manual configuration step that is required before being able to use scope item Subscription Management with Sales Billing (57Z)?

- A. Set-up a special document type for the solution order.
- B. Define a new business partner category for a subscription user.
- C. Maintain a Communication User, System and Arrangement.
- D. Define an item category to identify a subscription in a service order.

#### Answer: B

3.What are some of the key features available within SAP S/4HANA Cloud – Service? Note: There are 2 correct answers to this question.

- A. You can create service orders for technical objects physically located at a customer.
- B. You can create service contracts for business partners with the role Vendor.
- C. You can create service contracts for business partners with the role Customer.

D. You can create service notifications and service orders for technical objects within your own organizational structure.

#### Answer: C,D

4.What are examples of scope items that allow for the use of configurable service products in service documents?

A. Service Order Management and Monitoring (3D2)

- B. Service Contract Management with Advanced Variant Configuration (6GU)
- C. Service Contract Management (3MO)
- D. Service Order Management with Advanced Variant Configuration (6GS)

#### Answer: B

5.A service order or confirmation document is released for billing.

What kind of document does the system automatically create?

- A. An accounting document (universal journal entry)
- B. A billing document request (BDR)
- C. A billing plan
- D. A billing document

#### Answer: B